Practice Leak Audit

In two weeks I'll show you, from your own numbers, where your practice is losing charges, calls and payments, and what it would take to stop it.

WHAT I MEASURE

Charge capture	Visits with no charge, or a late one. Paper charge sheets that never reach billing.
Missed calls and no-shows	Calls missed during treatment hours, voicemails never returned, no-show and cancel rate, missed appointments not rebooked.
Payments	Remittances not matched to charges, underpayments, denials nobody worked.
Unbilled services	Eligible monitoring services delivered but not billed.
Referral intake	Referrals received, against patients actually scheduled.
Front desk flow	Check-in wait times, room use, walkouts.

HOW IT RUNS

Day 0	We sign a BAA before any data moves.
Week 1	About 90 days of appointment, charge and remittance exports, plus your phone system's call log. A half day at your front desk.
Week 2	A written report. Each leak gets a dollar estimate worked out from your own data, not vendor benchmarks, plus a ranked 90-day fix plan with what each fix costs.
Readout	A 60-minute call with you, the owner.

TERMS

$2,500
Flat fee, paid upfront.

$1,250
Founding price for the first two practices.

Credited
The full fee comes off your first retainer invoice if you sign within 30 days of the readout.

Refunded
If I can't show you at least $2,500 a year in leakage from your own numbers, I refund the fee.

WHO IT'S FOR

Independent practices in the New York metro area with three or more full-time providers, on an EHR that exports appointments, charges and remittances, within a drive of an on-site half day. Practices on Tebra are the sharpest fit, and I don't take solo practices.

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